

SKAMANIA COUNTY PUBLIC WORKS SERVICE QUESTIONNAIRE

Which division of the Public Works Department provided you with the service you needed?

County Road
Building Division

Solid Waste Division
Vegetation Management

What type of service did you need?

Building Permit
Plumbing Permit
Mechanical Permit
Utility Permit
Approach Permit

Nuisance Complaint
General Information
Right-of-Way Information
Recycling Information

Right-of-Way Information
Household Hazardous Waste Information

Yes **No**

Were you able to successfully conclude your call or visit?

Was the information you received helpful?

Written

Verbal

Was the service timely and efficient?

On a scale of 1 to 5, how would you grade our service?

1—Outstanding 2—Good 3—Fair 4—Needs Improvement 5—Unsatisfactory

	1	2	3	4	5
How was the quality of service by our staff?					
Courteous	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledgeable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Helpful

Your Comments

Is there anything else (good or bad) we should know about your contact with us?

Do you have any suggestions on how we can better serve you in the future?

Was there an employee(s) who was especially helpful or unhelpful?
Please let us know:

Optional Information

Your Name:

Mailing Address:

City:

State: Zip:

Daytime Phone:

E-Mail: